



Draft Conference Agenda

“BREAKTHROUGH”

Wednesday, June 6

Latest Developments in Sharing Health Information

7:30 am **Breakfast Begins; Registration and Exhibitor Area Open / Networking**

8:30 am **First Day Welcome**

Shelley Mannino-Marosi, Senior Director, Program Management, MiHIN

8:45 am **Welcoming Keynote**

Michigan Lt. Governor Brian Calley (video)

What impact has health information exchange had on Michigan, and where are the best opportunities for us to take advantage of existing health information infrastructure? How can current capabilities help us deal with national healthcare crises like opioid addiction? What are the interoperability priorities for Michigan for the next four years and beyond?

9:00 am **First Day Keynote: View from the Office of the National Coordinator**

Kelly Cronin, Director, Interoperability for Health Care Transformation, Office of the National Coordinator, U.S. Department of Health and Human Services

The federal government is placing an unprecedented emphasis on standards for national interoperability to share health information. Hear national goals for 21st Century Cures and its various components such as the Trusted Exchange Framework and Common Agreement (TEFCA). What capabilities currently in place across the nation does Washington view as essential to support long-term growth, and how will these new guidelines impact the evolution of health information exchange?

9:50 am **Leading Providers to Technology**

Dr. Gregg Stefanek, DO, Family Medicine Specialist

The promise that health information technology can help relieve burdens on providers has started to yield fruit, offering insights into patient events and behaviors that early adopters have used to improve their clinical practices. What can be done to show providers the benefits of existing statewide infrastructure and capabilities? Hear real-life examples from a practicing Michigan who understands



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the challenges and value of current health information technology, and how statewide services can help relieve physician burdens.

10:30 am Break and Exhibitor Area / Networking

11:00 am Fireside Chat: Leveraging Existing EHR and Networking Capabilities to Share Information Today

*Moderator: Tim Pletcher, Executive Director, MiHIN
Jitin Asnaani, Executive Director, CommonWell Health Alliance
Carla Smith, Executive Vice President, HIMSS North America
Mariann Yeager, Executive Director, The Sequoia Project*

What challenges and opportunities are electronic health record (EHR) vendors finding while addressing interoperability solutions on national and regional levels? What capabilities exist today with EHR vendors to support interoperability in ways previously unavailable? Learn about collaborative efforts that EHR vendors are establishing with healthcare providers, health information organizations, and government organizations to ensure interoperability standards are shared, flexible, and address the needs of the industry and its stakeholders.

12:00 pm Lunch and Exhibitor Area / Networking

1:00 pm Health Information Sharing Across the Country: A Look at Other States

*Moderator: Shelley Mannino-Marosi, Senior Director, MiHIN
Deanna Towne, Director of IT, Department of Health Care Policy and Financing and Department of Health and Human Services, State of Colorado
John Novak, Senior Director Architecture & Government Technologies, Healthcare Delivery Systems iLab, New Jersey Innovation Institute*

Many states face common challenges, and some have developed very creative solutions to overcome those obstacles. This session welcomes speakers from coast to coast to provide insight into approaches taken by some of our sister states to solve problems that we also face in Michigan.

1:45 pm Clinical Perspective - Where Do We See Population Health Going?

*Moderator: Marty Woodruff, Associate Director, MiHIN
Terrisca Des Jardins, Administrative Director, Physician Organization of Michigan ACO
Gene Farber, Chief Operating Officer, Reliance ACO
Ewa Matuszewski, Chief Executive Officer, MedNetOne Health Solutions*



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Clinically integrated networks, accountable care organizations, and other risk-bearing organizations are in the vanguard of the new healthcare ecosystem. Hear from representatives from these risk-bearing organizations about some of the moving parts and infrastructural components required for these new structures to be transformative and successful. What are the critical success factors that can lead to better and more efficient healthcare practices, and how can health information technology facilitate these efforts?

2:45 pm **Break**

3:15 pm **Panel: Aligning Physical and Behavioral Health with Electronic Consent to Enable Comprehensive Patient-Centered Care**

Moderator: Shreya Patel, Policy Analyst, MiHIN

Jeff Chang, Chief Executive Officer, PCE Systems

Kathleen Connor, Subject Matter Expert, Health Policy, Insurance, Privacy, and Security IT Standards

Phil Kurdonowicz, Analyst, Policy and Strategic Initiatives Section, Policy, Planning, and Legislative Services Administration, Michigan Department of Health and Human Services

Comprehensive patient-centered care cannot be fully realized without an alignment between physical and behavioral healthcare providers to share patient information, diagnoses, and treatment strategies. With updates to consent laws in Michigan and nationwide, this alignment is now happening. Learn how Michigan's standard consent form enables this alignment, and how patient-centered care is evolving to help build a true, 360-degree view of the patient for all care team members.

4:15 pm **The Perfect Storm: Major Players Using Disruptive Technologies to Bring About a Different Kind of Change**

Special Guest Panelists and Interactive Discussion

The announcement earlier this year that Amazon, Berkshire Hathaway and J.P. Morgan Chase would be teaming to form an independent healthcare company sent shockwaves through the industry. Learn how these large organizations plan to use technology and telemedicine to drive down costs, and how these plans will impact healthcare and health information exchange efforts in Michigan and across the nation.

5:00 pm **Thank You and First Day Close**

Dr. Tim Pletcher, DHA – Executive Director, MiHIN



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5:20 pm Networking Reception – Refreshments and Light Hors D’oeuvres – Pub/Gazebo

Thursday, June 7

A Look at Health Information Sharing in Michigan and Across the Nation

7:30 am Breakfast Begins; Registration and Exhibitor Area Open / Networking

8:30 am Morning Welcome

Shelley Mannino-Marosi, Senior Director of Program Management, MiHIN

8:45 am Welcoming Keynote

Michigan State Senator Morris W. Hood, III

Hear how access to quality, affordable healthcare for Michiganders can be maintained using existing technology solutions, with expanded coverage and lower costs. Learn how can we work together to ensure our citizens aren't choosing between paying the rent and filling a prescription. Understand how access to care in rural Michigan can be improved by enlisting technology, bringing people together, and harnessing the incredible talent of our state to find solutions to the challenges faced by rural hospitals and care providers.

9:00 am Second Day Keynote – Michigan and Health Information Exchange

Brian Peters, Chief Executive Officer, Michigan Health and Hospital Association

What impact has health information exchange had on Michigan, and where are the best opportunities for us to take advantage of existing health information infrastructure? How can current capabilities help us deal with national healthcare crises like opioid addiction? How can we leverage technology to link health and communities? What are the interoperability priorities for Michigan for the next four years and beyond?

9:25 am Fireside Chat: Mobile Apps, FHIR and Healthcare Transformation – What You Need to Know

Moderator: Aaron Seib, Chief Executive Officer, National Association for Trusted Exchange

Adam Culbertson, Innovator in Residence, HIMSS North America



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Mark Scrimshire, Medicare BlueButton 2.0 Innovator, Centers for Medicare and Medicaid Services

Gajen Sunthara, Director of Innovation R&D, Boston Children's Hospital

Building on the morning keynote presentation, hear from major industry players regarding access to health information on mobile applications using Fast Healthcare Interoperability Resources (FHIR). Learn how FHIR allows mobile apps to tie into existing electronic health record systems, and how this pervasive access to health information is reshaping the healthcare industry. Hear how these capabilities will impact your organization, and how to adopt current technology to help your patients and customers.

10:25 am Break and Exhibitor Area / Networking

10:40 am Panel: Health IT Can Help NOW with the Opioid Crisis

Moderator: Dr. Tim Pletcher, Executive Director, MiHIN

Dr. David Neff, Chief Medical Director, MDHHS

Dr. Jim Huizenga, Chief Clinical Officer, Appriss Health

Dr. Wesley Sargent, Health Scientist, Opioid Overdose Health Systems Team, Centers for Disease Control and Prevention

Joyce L. deJong, D.O., Professor and Chair, Department of Pathology, Western Michigan University Homer Stryker M.D. School of Medicine; Medical Examiner - Allegan, Barry, Calhoun, Grand Traverse, Kalamazoo, Leelanau, Mason, Muskegon, Osceola, St. Joseph and Van Buren Counties.

The National Governors Association has been working with organizations in Michigan to improve sharing of behavioral health information through existing statewide infrastructure. One application of that effort that has gained considerable traction is the capability of Michigan's statewide Admission, Discharge, Transfer (ADT) notifications to help fight the opioid crisis by flagging areas of concern specified by providers, such as risk of opioid addiction. Learn how this collaborative effort has approached the opioid crisis from a health information exchange perspective, and how ADT notifications are playing a role in protecting our citizens from the dangers of addiction.

12:00 pm Lunch

12:20 pm Special Michigan HIMSS Lunch Session: Balancing the Human Dynamic with Digital Technologies

Tom Leary, Vice President of Government Relations, HIMSS



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Through initiatives like innovation hackathons, educational sessions on diversity in leadership, and many others, HIMSS works constantly to leverage the knowledge that exists everywhere to improve the way care is delivered and create a better working environment for healthcare professionals. Hear a national perspective on where we are as an industry, and where we need to go. Understand how technology is only part of a solution that must also account for human interactions.

1:00 pm Fireside Chat: The Patient Story - Coordinating Care to Navigate Complex Cases

*Moderator: David Livesay, Director of Marketing and Communications, MiHIN
Kristen Reese, Co-Project Director for Michigan Family to Family Health Information Center, Michigan Public Health Institute
Megan Brodie, Community Relations Specialist, MiHIN
Dr. Michael Klinkman, Co-Director, Great Lakes Research Into Practice Network
Elizabeth Mangold, RN, Care Connections Supervisor, RN Transition Coordinators at Jackson Health Network*

Hear from a real patient and the healthcare professionals caring for that patient as they discuss their needs in supporting that patient. Understand the challenges these healthcare professionals face and how health information technology can address and relieve the burdens they carry. Hear multiple perspectives from care team members on issues they face, and hear from the patient on how these issues end up impacting their care.

2:00 pm Panel: Learning Health Systems and Predictive Analytics: Leveraging Current Capabilities to Impact Clinical Decisions

*Moderator: Marty Woodruff, Associate Director, MiHIN
Allen Flynn, Pharm.D, Research Analyst, Department of Learning Health Sciences, University of Michigan
Akbar Waljee, Associate Professor, Department of Internal Medicine (Gastroenterology), Michigan Medicine
Elizabeth Van Hoek, Population Health Program Leader, Center for Healthcare Analytics and Performance Improvement, Saint Joseph Mercy Health System*

The next generation of health information exchange has arrived, with capabilities to enrich messages flowing through the statewide network to flag areas of concern such as high utilizers, opioid risk, and many more. The first 100 days after an event have transformed from a blind spot into a rich source of data to help achieve better healthcare. Learn how predictive analytics can further enhance these messages to provide additional, real-time clinical decision support. Understand how the state's



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Knowledge Grid can help filter, analyze and identify messages of concern to ensure healthcare professionals are alerted in special situations.

3:00 pm **Break and Exhibitor Area / Networking**

3:30 pm **PIT PARTY BEGINS!**

Courtney Delgoffe, Emerging Solutions Coordinator, MiHIN

Learn How to Make FHIR® at this special hands-on session...
Working with Michigan's Pilot Interoperability Testbed – the FHIR-PIT
Instead of exchanging whole documents that have to be broken down into component pieces afterwards, Fast Healthcare Interoperability Resources (FHIR®) allows applications to access individual packets of information the same way a web browser allows a user to access a specific URL. Because of this, FHIR is solving many of the most painful problems IT professionals face when moving healthcare data from system to system.

Join us for an interactive session in which you will learn about core FHIR® basics, FHIR® architecture and server standards, and how to use the FHIR® Pilot Interoperability Testbed, a sandbox used in Michigan to allow developers to safely build and test new applications without using protected health information.

5:30 pm **Thank you and Second Day Close**

Dr. Tim Pletcher, DHA – Executive Director, MiHIN



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Friday, June 8

Tutorials, Workshops, Discussions, Breakout Sessions

Building on the success of past years' training day workshops, Friday is reserved for two workshops to be held in parallel, featuring focused, deep-dive looks at New Approaches to Identify and Close Gaps in Care using quality measure reporting and the kickoff of a Michigan Salesforce User Group to explore how numerous organizations in Michigan already using the near-universal platform can work together to improve data-sharing practices throughout the state.

Workshop #1

New Approaches to Identify and Close Gaps in Care

As the healthcare industry adapts to the MIPS program, the rise of accountable care, advanced payment models, and the increasingly competitive HEDIS environment, it is more important than ever to streamline the extraction, aggregation, analysis, and submission of quality measure data. This workshop will highlight unique strategies and perspectives from across the country on how to improve quality scores and patient health using information technology with a minimal burden on providers and health plans.

- 9:00 am** **Opening Remarks and Introductions**
Bo Borgnakke, Emerging Solutions Manager, MiHIN
- 9:15 am** **The National Perspective: How Quality Measures Continue to Evolve and Support Federal Goals for Healthcare**
Dr. Kevin Larsen, Enterprise Lean and Performance Improvement Lead, Centers for Medicare and Medicaid Services
- 10:15 am** **Break**
- 10:30am** **NCQA and HEDIS Considerations and Future Objectives**
Sam Benton, Senior Health Care Analyst – Performance Measurement, National Committee for Quality Assurance (NCQA)
- 11:15 am** **Michigan Medicaid Quality Measurement Efforts**
Tom Curtis, Department Specialist, Office of Health Policy and Innovation, MDHHS
- 12:00 pm** **Lunch**



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- 1:00 pm** **Michigan's Clinical Quality Initiative**
Ellen Ward, Manager, Hospital Contracting and Policy, Pay-for-Performance, Blue Cross Blue Shield of Michigan
- 1:45 pm** **Break**
- 2:00 pm** **Strategies for Engaging Providers and Improving Quality Scores in New Jersey**
Sharlene Mak, MS, Senior Quality Improvement Advisor, NJII
Annacler Harris-Blevin, MS, Product Manager, NJII
- 3:00 pm** **Concluding Remarks**

Workshop #2 *Michigan Salesforce User Group Kickoff and Deep-Dive*

Many organizations in healthcare in Michigan use Salesforce, including MiHIN, however those organizations can employ Salesforce in drastically different ways to solve different problems. Interest has been rising across the state for a coordinated discussion on how different groups use the tool to manage patients, providers, and other information, and how we can leverage the tool to align information-sharing efforts. This workshop will take a look at the Salesforce health cloud and how different organizations are using the tool, and will end with an interactive session during which we discuss opportunities and challenges of aligning Salesforce usage across Michigan to improve health information exchange.

- 9:00 am** **Opening Remarks and Introductions**
Tim Pletcher, Executive Director, MiHIN
- 9:15 am** **Salesforce Tools Designed Specifically for Healthcare: Health Cloud**
Salesforce
- 10:15 am** **Break**
- 10:30am** **Tracking Reportable Condition Trigger Codes with Salesforce**
Ed Hartwick, MDSS and GIS Coordinator, Michigan Department of Health and Human Services
- 11:15 am** **Salesforce Impact on Risk Management**
Gene Farber, Chief Operating Officer, Reliance ACO



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- 12:00 pm** **Lunch**
- 1:00 pm** **Accessing and Integrating with the Statewide Health Directory**
Michael Taylor, Health Directory Product Manager, MiHIN
- 1:45 pm** **Break**
- 2:00 pm** **Interactive session - Challenges and Opportunities to use Salesforce Statewide in Michigan to Coordinate Information Exchange**
Group discussion
- 3:30 pm** **New**