

Shelley Mannino-Marosi

Shelley Mannino-Marosi is MiHIN's Senior Director Program Management. Maintaining over 15 years of experience in the Information Technology industry, Shelley continues to provide a broad range of skills including IT project management, IT service management disciplines, application development, quality assurance, customer service, leadership and training, and help desk and call center operations.

Mannino-Marosi previously worked for Hewlett Packard as an IT Services Consultant, managing multiple service request management systems and capabilities impacting tens of thousands of end users. Shelley was also responsible for designing and implementing a global catalog to enable over 63,000 global users to shop for and delivery of over 1,000 IT products and services.

Shelley has earned a Bachelor of Science from Michigan State University and is Information Technology Infrastructure Library Foundation certified.